



Notice to all Towing and Storage Vendors

Important Updates to MPI's Master Service Agreement and Rate Schedule

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MPI is committed to strengthening partnerships and enhancing the overall customer experience across Manitoba. We are pleased to announce updates to our **Master Service Agreement (MSA)** and **Rate Schedule**, effective January 12, 2026, and applicable once you have submitted a signed copy of the agreement to partners@mpi.mb.ca.

These changes are designed to improve collaboration, streamline processes, and ensure consistent service delivery for all Manitobans.

Key Benefits of the Updated Agreement:

- Increase communication, collaboration, and consistency
 - Leverage technology opportunities to simplify interactions and improve efficiency
- Ensure inventory progression
 - Ensure timely movement of vehicles to help us better serve customers across the province
- Build stronger connections
 - Direct access to the right decision makers at MPI for quicker resolutions
- Improve turnover and reduce vendor burdens
- Create smoother procedures and easier communication which lead to faster processing and an improved customer experience

Your partnership is critical to achieving these goals, and we appreciate your continued commitment to delivering exceptional service.

Important

To maintain active accreditation status with MPI, a signed copy of the updated agreement must be returned to MPI by **March 31, 2026**. Failure to do so will result in:

- Removal of all active inventory from your yard location
- Removal of your listings from MPI's public website, including the **Towing and Storage Search Tool**

Next Steps

Please review the updated [MSA and Rate Schedule](#). If you have any questions or require clarification, contact partners@mpi.mb.ca.